

Daily Metrics - January 17, 2025

- Total Calls: 8
- Successful Reschedules: 5
- Autonomous Completion Rate: 62.5%
- Agent Transfers: 3
- Consecutive Successful Automations: 2

All Transactions

DateTime	PatientID	Appointment Type	Location	Original DateTime	New DateTime	Status
15:15	1234	LASIK Consult	Plano	Jan 20, 8:30	Jan 15, 16:00	Rescheduled
16:30	2345	PRK Consult	Dallas	Jan 21, 14:15	Feb 3, 11:30	Rescheduled
17:45	3456	LASIK Consult	Rayford	Jan 22, 10:00	Jan 24, 15:45	Transfer
19:00	4567	LASIK Consult	Mesquite	Jan 25, 9:30	Feb 1, 14:00	Rescheduled
20:15	5678	LASIK Consult	Dallas	Jan 26, 11:15	Feb 5, 10:30	Rescheduled
21:30	6789	LASIK Consult	Dallas	Jan 27, 13:45	Feb 6, 9:15	Transfer
22:45	7890	Cataract Consult	Frisco	Jan 28, 15:30	Feb 7, 11:45	Rescheduled
23:15	8901	LASIK Consult	Dallas	Jan 29, 14:00	-	Transfer-Urgent

Pending Review

DateTime	PatientID	Type	Location	Original DateTime	Status	Reason
23:15	8901	LASIK	Dallas	Jan 29, 14:00	Transfer-Urgent	Medical Emergency
17:45	3456	LASIK	Rayford	Jan 22, 10:00	Transfer	Poor Connection (0.45)
21:30	6789	LASIK	Dallas	Jan 27, 13:45	Transfer	Insurance Verification